STATE OF MINNESOTA OFFICE OF ADMINISTRATIVE HEARINGS Designation of the Community Action Partnership of Suburban Hennepin as the Community Action Agency for the City of Minneapolis PUBLIC HEARING The above-entitled matter came on for Public Hearing before Chief Administrative Law Judge Tammy Pust, taken before Michelle R. Clifton, a Notary Public in and for the County of Hennepin, State of Minnesota, on Wednesday, the 27th day of January, 2016, commencing at approximately 6:05 p.m., at Minneapolis Central Library, 300 Nicollet Mall, Pohlad Hall, Minneapolis, Minnesota, 55401.

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THE JUDGE: Good evening, everyone.

Great cue. And I only just held up my thumb and you all quieted. My name is Tammy Pust, and I'm the chief judge at the Office of Administrative Hearings. I am here tonight to conduct a public hearing in the matter involving the City of Minneapolis' designation of a new Community Action Agency.

I don't know if you've picked up this piece of paper when you came in. But if you didn't, make sure you get it before you leave, because it details some of the information I'm going to give you now. And when you get home, you might want to remember some of it. So if you don't have it, make sure you pick it up at the front desk.

First I want you to know that the Office of
Administrative Hearings is not part of the City of
Minneapolis, we're not part of the Department of Human
Resources. We're an independent state agency that goes
out and does public hearings like this when there is a
need to make sure that a community has been asked for
their opinions on important topics. So that's what we're
here for today.

There is two basic purposes of this hearing. One is to allow you, the public, to present your views and ask any questions you might have of representatives of the City of Minneapolis or representatives of Community Action

Partnership of Suburban Hennepin.

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Now, since I've already stumbled over that name one time, we're going to stop, and I'm going to tell you what we're going to do about that. That's a mouthful, Community Action Partnership of Suburban Hennepin, right? I'm going to call that Suburban Hennepin. So when I ever refer to Suburban Hennepin, please know I'm not talking about a geographic area, I'm not talking about someplace other than -- that you're familiar with. I'm talking about that CAP agency. I'm just going to call it Suburban Hennepin.

All right. So that's one of the reasons that we're here. And the other reason we're here is to make an official record of what the community thinks. Because I'm going to use that record, and I'm going to review your comments and your questions and the information that both Suburban Hennepin and the City of Minneapolis give tonight, and whatever comments you might make in the next 20 days, and I'll get back to that in a second, and then I will be writing a report that will be making a recommendation as to whether or not the statute and the applicable rules have been followed and what it is you thought about this potential designation.

All right. We have an agenda for tonight, and here is basically the order of how tonight's hearing will

go. We'll start with some submission of some exhibits by the City, and they will just sort of talk to us a little bit about that; then we'll have a presentation from the City, briefly, about why it is they've made a preliminary designation of Suburban Hennepin; then we'll hear from Suburban Hennepin, and they will tell us a little bit about what their plans are; and then we will turn it over to you. And we have microphones in the room, and you will be able to stand up and ask your questions or make your statements or whatever you want to tell me.

Now, when you do that, there is some things that you're going to need to keep in mind. First, I need to make sure that if you're going to step up to a microphone — and, again, all of you are welcome to do that. But if you're going to do that, I need to make sure that you sign in on the registry that's outside on the table, because we're keeping that as an official record of who spoke. So, again, if you didn't think you were going to speak, but you decide you want to later, just make sure you go out and sign that register. That is how I will know to call you up to the microphone. So that's important.

When it's your turn to step up to the microphone,

I need you to start by telling me your name and spelling

your name. We have some interpreters here for both the

Spanish language, a Somali interpreter is on their way,

and a Hmong interpreter, I believe, is also in the room. So if you need interpreter services in those languages, we can accommodate. If you need interpreter services in any other language, I'll just ask you to identify that for us and we'll figure out what we need to do from there.

This hearing is being recorded on tape. It is also being court reported. The court reporter is sitting at this table right back here, by the post, and it's her job to take down everything that I'm saying, everything that you say, everything the City or Suburban Hennepin say. And as a result of that, we need to follow some rules. One, we need to speak one at a time. If I'm talking and you're talking, the court reporter can't get that down.

If you're going to be speaking at a microphone, it's necessary that you use words, because the court reporter can't take down uh-huh, uh-uh, or shrugs of the shoulders. We don't know what that means in a court reporter world, so we need to use our words. It's also important that if you refer to anybody else or any technical word that you think I might not know or a person that you're talking about, I need you to stop and restate the name and spell it for me so that we get it right in the record. Because, of course, we want to be respectful when we -- sometimes what people said -- and one of the

ways we can do that is, at the very least, by getting their name right. So I'd ask you to stop and spell those for me.

All right. If you have brought a written copy of what you want to say, that's great. You can still get up and speak. But I'd ask you to leave me the written copy. If you didn't bring a written copy, that's not a problem. That's not expected.

All right. Now, let me talk to you a little bit about commenting afterwards. Some of you in the room are going to listen to the proceedings tonight and you're going to decide you don't really have anything to say tonight. But you might decide when you get home or you might decide next week that you really have some thoughts that you want the City of Minneapolis or Suburban Hennepin to know. You'll have an opportunity to submit your comments for the next 20 days. So up until 4:30 p.m., on February 16th, you can submit comments. There is a couple ways you can do that. One, you can submit them electronically. You can do that.

Again, if you refer to the sheet that I talked about at the very beginning, there is a URL. There's a website location for you to go and put your comments in.

And I'd ask you to do that. And I'd also ask you, even if you're not interested in making comments, go ahead and go

to that website and read the comments of the other community members that put them in. Because it's, again, part of the discussion, and we want you all to be active, engaged citizens and involved in that conversation.

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If you don't have access to or choose not to put your comments in through the electronic system, you can send written comments. And I've given an address on the sheet that you can send your written comments to. Be aware, though, that the timing is that I need to receive your comments by 4:30 p.m. on February 16th. So it's not good enough if you mail them at 4:30 p.m. on February 16th. I need to receive them. And, again, that's spelled out for you on this document, so I hope that's clear.

All right. After all of that, again, I will write up a report. The report goes to the City. Perhaps the City can address in their comments what -- how the public gets access to that report, if so, and we'll take it from there.

So are there any process questions right now?

Anything you don't understand about what I've said?

Because if not, I am going to start by having the City talk to us a little bit about what this is about. Okay.

Great.

Representing the City we have Gene Ranieri, who is

going to give us about a 10- or 15-minute presentation about what decisionmaking the City of Minneapolis has gone through, what they've considered, and how it is they've come up with this preliminary designation. Mr. Ranieri.

MR. RANIERI: Thank you very much, Your Honor. And I do have a PowerPoint presentation, and we'll have copies afterward. What I'm going to try and do is talk about very quickly the role of Community Action Agencies, what they are, the State role in community action, the City's role, and then why we are here tonight for the designation process, and then the public hearing, then another process called recognition, and then why the City of Minneapolis -- our process and our proposed designee.

Community Action Agencies are nonprofit organizations, just like HESPA and others. There is only 25 in Minneapolis, and there is also -- in the Indian Nations, there are 6. The purpose of these agencies, which were established way back by federal law in 1964, is to assist low-income persons in households to acquire skills and knowledge and to achieve self-sufficiency. These organizations can receive federal funds, and also, in our state, state funds for their operation. So community development with these funds can -- called Community Social Service Block Grants are administered by

the Minnesota Department of Human Services. So you see there is a hierarchy here, Fed to State Community Action Agencies.

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Here in our state, money is distributed by a formula which includes the rate of poverty, people in poverty, and some other factors. In 2015, the Community Services Block Grant for Minnesota was \$6.6 million, and the amount from the Minnesota Act, our own grant program, was \$3.7 million. Minneapolis' amount is scheduled be about \$1.37 million per year.

Some of the things that these agencies do: They work with low-income folks, they are advocates, they do lots of planning, programming, they try to get other agencies to work with them. So partnerships are quite important. And I think there are many folks in the room tonight who are part of or partners with the Community Action Agency of Suburban Hennepin. These agencies also operate programs, and their attempt is to try to leverage funds to promote more funds for their organization.

So in some cases, for every dollar that an agency receives from the Community Action funds, they can sometimes grow three, four, five, six times. For example, Suburban Hennepin is around three and a half dollars per every dollar they receive from the State and Feds.

Others, depending on what they do, may be a little higher

or lower.

Now, what is the State role? Well, as I mentioned earlier, the federal program is administered by the state agency. And in our state, it's the Minnesota Department of Human Services. That's the acronym of DHS. The state agency contracts with the Community Action Agencies. The State submits annual reports to the U.S. Department of Health and Human Services.

One of the things that's important is that the Community Action Agencies are required to complete planning processes, do all sorts of accounting and reporting on their activities each year. So they have a really significant amount of accountability to state and federal agencies.

Now, what's the role of cities in the city of Minneapolis and this Community Action? Prior to 1994, the City had a department that was the Community Action Agency. In 1994, there was a hearing similar to this that designated a nonprofit Community Action Agency, Community Action of Minneapolis, to operate as a city's Community Action Agency.

In 2014, as many of us read in the newspapers, DHS terminated the contract. And then the appeal that Community Action Minneapolis filed was withdrawn in June of 2015. Right around that time, we -- the City role was

to designate and seek a Community Action Agency for our city and appoint a -- public officials board members.

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So why are we here today? The process of designation is the process -- it's written in the guidelines -- to select an entity as the service area's exclusive Community Action Agency by the governing body after public hearing has been held. The governing body may choose -- and there is an order of priority -- a Community Action Agency that's close to the proximity of the city, an existing CAA that's closest to the service area, or an entity that's a nonprofit but not a Community Action Agency. So there are three priorities that had to be considered in choosing an agency to represent the City of Minneapolis.

And what process we are in now is we went through a process, made a recommendation, and filed a notice to designate Suburban Hennepin as the community service -- Community Action Agency for the City of Minneapolis.

Here is some information about the public hearing we're having tonight. We are required to have a public hearing. We are making testimony about why we think Suburban Hennepin -- also we have to have Suburban Hennepin do the same thing. And we can go quickly through this.

And recognition is the next process. You know,

government processes are pretty continual. After we designate, it's up to the State to go through all the files and all the records we sent to them and to recognize Suburban Hennepin. If that happens, then they will be the official agency for the City of Minneapolis. So you have two or three different processes we need to go through to have this all completed.

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What is our process? Well, the staff in the City Attorney's Office, in my office, which is the Intergovernmental Relations, or IGR, was assigned to develop a plan to try and -- go to designate a Community Action Agency. We met with DHS staff. We met frequently to develop a path to how to do this. We came up with a process where we came out with a request for qualifications. We asked agencies, we published a -there is a four-page document asking for experience, ideas, and if they've worked with people with limited amount of income, if they've worked in cities, what kind of housing programs or what kinds of programs they have done, if they have any experience in working as a Community Action Agency. We sent out a request for qualifications, and we included asking for information like financial information, audits, budgets, organizational standards, planning and evaluation, all which have to be done as a Community Action Agency. We

included the priority we just went through. The dates are there. We had through the summer. And we finally had a team look at these applications in September.

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We had four agencies submit applications. were Community Action Agencies, and two were nonprofits. We interviewed all four. We then recommended Community Action of Suburban Hennepin County as the recommended preliminary designee. And some of the reasons and some of the facts we found were, number one, they are already serving residents in the city of Minneapolis, approximately about 12,000 households are on their list, of who they're working with, particularly in several programs. They have been providing services in our city since the fall of 2014. They have offices located in Sabathani, the Urban League, and Lutheran Social Services, here in Minneapolis. They have the ability to work with multicultural, multilingual, and racially diverse communities. Their staff is diverse. They have been able to leverage, as we talked about earlier, about \$3.44. For every dollar they have, they get \$3.44 more. They have experience in working with the City. They have city departments and agencies and nonprofits.

The -- Suburban Hennepin has worked very closely with our Regulatory Services department to help work on rental housing issues and issues dealing with cleaning up

some alleys and neighborhoods. But they've been very closely working with us also on a couple other issues, particularly with some of our police department issues.

They have experience in working with City -- they are active in federal and state housing programs, which is an issue in our city. Their audits are without conditions, and they are experienced with residential mobility. We're seeing an awful lot of movement between the city and the suburbs. And they've been able to -- they have that experience. They work with folks who move from either the suburbs to the city, city to the suburbs, and we're seeing a lot of that occur.

But we -- when this is over, when we're done, and if they are recognized, we're going to sit down with them and try to come up with some things they need to think through. One is we want them to amend their bylaws, to restructure their board. And they will do this to have members from Minneapolis, both public members, members from the businesses and community, and also residents. You're going to need to conduct and complete a needs assessment to identify what needs to be done to help folks get out of poverty. They are going to need to develop an action plan. And they are going to ensure, at least for the first two years, that the allocation for Minneapolis is used in the city, that \$1.3 million we talked about a

few minutes ago. They are going to need to work with us to develop working relationships with the city, our neighborhoods, and also the county. So, Your Honor, that's my conclusion. I'd answer any questions. And thank you.

THE JUDGE: Thank you. Are there any other documents that you want to present to me?

MR. RANIERI: Yes, we'd like to present this document (indicating). Also, all the notices, the RFQ, and the submission from Suburban Hennepin.

THE JUDGE: Okay. And for the audience members, again, if you go to the website where the -thank you -- that is noted on the handout, you will see
posted there all of the documents that he just referred
to, the Request For Qualifications, the notification
letters both pertaining to this public hearing and to
earlier steps in the process where they were asking for
applications, and you'll also see the actual submission
from Suburban Hennepin, what it is they gave to the City
saying what it is they thought they would be able to do.
So those are available to you electronically today.

Also, the City of Minneapolis -- I think somebody is going to tell us how it is -- if you've got a question, how you get information from the City of Minneapolis.

MR. RANIERI: Your Honor, I think the

1	best thing to do is an e-mail to my office. And
2	unfortunately I can give you my e-mail.
3	THE JUDGE: Go ahead and give me your
4	e-mail.
5	MR. RANIERI: It's
6	Gene.Ranieri@Minneapolismn.gov.
7	THE JUDGE: All right. I'm going to
8	repeat that now for anybody who is writing that down.
9	Again, his name is Gene Ranieri. And he spells it
10	Gene.Ranieri@Minneapolismn.gov.
11	Okay. Thank you. Now I believe we have
12	someone who is going to present on behalf of Suburban
13	Hennepin. Can you please introduce yourself for the
14	crowd?
15	MR. ZEMKE: Thank you, Your Honor. Yes.
16	I'm Scott Zemke. I'm the executive director of Community
17	Action Partnership of Suburban Hennepin.
18	THE JUDGE: And we're going to now model
19	for everyone what we need them to do. How do I spell your
20	last name?
21	MR. ZEMKE: It's Z-E-M-K-E.
22	THE JUDGE: Perfect. And you're the
23	executive director of Suburban Hennepin.
24	MR. ZEMKE: That is correct. I will do
25	my best to refer to us as Suburban Hennepin. We generally

1	refer to ourselves as CAPSH.
2	THE JUDGE: CAPSH.
3	MR. ZEMKE: CAPSH.
4	THE JUDGE: I did see the acronym, and I
5	thought, I just don't know what to do with that.
6	MR. ZEMKE: We may try to rectify that
7	with a name change in the future.
8	THE JUDGE: You may proceed.
9	MR. ZEMKE: Thank you, Your Honor.
10	It will come up. It just takes a
11	second. We did have a dry run.
12	THE JUDGE: There we go.
13	MR. ZEMKE: Thank you, everybody. Thank
14	you to the City of Minneapolis for allowing us to present
15	here tonight, and thank you to our partners, friends, and
16	board members who have come down. And most importantly,
17	thank you for to the residents of Minneapolis and the
18	stakeholders who have come here tonight to provide public
19	comment on the Community Action designation. We
20	appreciate hearing your voice tonight.
21	I'm going to move quickly through this
22	presentation. We have we do have hardcopies of this
23	that will be available at the end of the presentation as
24	well. It is not it's for the public record, so it is
25	quite long, but I do want to try and get through this so

there is ample time for public comment.

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So just a little bit of history for Suburban Hennepin. We were incorporated in 1986. We are the state- and federally-certified Community Action Agency serving the other 44 cities in Hennepin County, with the exception of Minneapolis, with Community Action activities. We do have the Energy Assistance Program and several other programs operating in the city, but we do not have the designation at this point.

Our current mission is to improve the quality of life in Suburban Hennepin County by creating and supporting links between individuals and communities through service, education, and collaboration. And what we're proposing is to serve all of Hennepin County, obviously including the City of Minneapolis, all 45 communities. And we've simply, at this point, for our proposed mission, have removed the word "Suburban" from the mission statement.

Here is just a little bit of the work that we've done, that we did in 2015. Again, I'm not going to -- I will allow you -- or just let you look at this in more detail on the hard copy so we can move through it. This gives you a little bit of a sense of the number of clients that we serve in the various programs that we have.

We have the Energy Assistance Program and those

related programs, we do SNAP outreach at a number of locations throughout Hennepin County, including many locations in the city of Minneapolis, we offer legal services clinics, again throughout Hennepin County, at a number of locations in the city of Minneapolis. We are a VITA-free tax assistance deliverer. We have -- we -- at this point there is no need to do VITA tax assistance at the city of Minneapolis. It is well covered. But we do it throughout suburban Hennepin County. We do financial literacy workshops, and those are tied in with our asset develop program FAME. We do MNsure application assistance to help clients access affordable health care. And we recently added the supportive services for veterans families to our homeless programs.

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We are a HUD-approved health and counseling agency; a full cycle group health and counseling agency.

We do foreclosure prevention work, we do first-time home buyer counseling and education, we do reverse mortgage counseling, home rehab and maintenance counseling, and, again, homeless family support. We work very closely with the Hennepin County on our homeless programs.

These are the client demographics from 2015. As you can see, we focus the vast majority of our resources on -- we focus on folks who have incomes that are below 100 percent of poverty. There are age and racial

demographics here.

Community Action Partnership of Suburban Hennepin, or Suburban Hennepin, is a Community Action Agency, so we already have the tripartite board. It is made up of three sectors: The public sector, the private sector, and the community sector. Currently our public sector members include three Hennepin County Commissioners and three locally-elected public officials that are also seated by Hennepin County from geographically diverse areas of suburban Hennepin County. That is how it currently stands.

We propose a restructure of our board of directors. We increased the size of the board from 18 to 21; each, the public, private, and community sectors, will have seven members; and one third of our board will be comprised of members representing the City of Minneapolis.

What we've proposed for the public sector is that
Hennepin County will retain its three county commissioners
as board members, the City of Minneapolis or their
designees will have two seats on our board, and Hennepin
County, rather than three elected officials from
geographically diverse areas of suburban Hennepin County
will go down to two. Public sectors members are approved
by the City of Minneapolis and the Hennepin County Board
of Commissioners, as proposed.

Our private sector members come out of business industry, labor, welfare, education, and other major groups of interest in the community. They are nominated by our Board Nominating Committee. They are sent to the board, and then sent to the board for approval. We have an application process for our private sector members. The application is on our website, which is www.capsh.org. And you can also request an application by phone if you are interested.

Our community sector member, one-third of it is made up of our board to represent low-income and underserved persons or people, residents of our community. You can also apply for those positions by going to our website or compacting CAPSH for an application. Those members are seated by applying and then interviewed with our Community Sector Nominating Committee, which is made up of community sector members, and they are then sent to the board for approval and acceptance to the board.

This is just -- our budget for 2016 is approximately \$4.5 million. These are the programs that we currently operate in suburban Hennepin County, what we currently operate in the city of Minneapolis, and what we have also -- and also what we are considering for proposed program expansion. Program expansion will be dependent on how the Community Needs Assessment that Mr. Ranieri spoke

of, the required needs assessment. We are talking about adding these programs and expanding these programs. But what we don't want to do is add programs that already exist to our list of programs. If there are already organizations in the city of Minneapolis that are doing those programs, we don't want to come in and duplicate it. So that will come out of the Community Needs Assessment process.

And, again, I'm going to move quickly through this. I went through the majority of programs that we're operating. One thing I will point out is we do have a vehicle program in development right now.

So we are currently working on a transition plan.

We, so far, have talked about putting together a

transition team that will be made up of people selected by

our board of directors and also Minneapolis

representatives. We have prepared our articles of

incorporation and bylaws to be amended. And we're looking

at revising the structure of the CAPSH board of directors

through our bylaws process.

If we are fortunate enough to get the designation from the City of Minneapolis, we will be looking at doing a Community Needs Assessment. We'll be looking to you, people who have come here to provide public comment, to engage with us and do that and do the Community Needs

Assessment. We want to host listening sessions throughout the city of Minneapolis. We want to engage residents, and we want to elicit your comments and recommendations.

Nobody knows better than the people who live in the city of Minneapolis what the needs of the community are.

We want to make sure that our technology -- that we have the technology in place to expand and meet the needs of the community and increase our presence in the city of Minneapolis. As Mr. Ranieri pointed out, we do have three physical spaces in the city of Minneapolis that we have staff at five days a week. And then we also have several locations, that I'll get to later, throughout Minneapolis and the rest of Hennepin County where we have staff on a regular basis but not all week long. Then, also, we will be conducting a lot of outreach.

So some of things that we have done in the past and what we would, obviously, increase would -- as far as outreach to Minneapolis residents, mailing to our current Minneapolis clients to let them know about the new offerings that we might have and how they want to engage with us, talking to our partners and other service providers in the city of Minneapolis and to help raise awareness about CAPSH taking on the designation and the programs and the services that we're offering. We would want to make sure we're targeting locations using census

data to make sure we're targeting the lowest income neighbors, we want to make sure we're engaging the community in various languages. We know that there is a lot of need for a lot of English and non-English speaking folks that we need to engage, and we have a great capacity in our staff for a number of different languages, and we'd certainly be increasing that. We want to engage local government officials, the City Council, the representatives and senators that represent the city of Minneapolis. We want to partner with neighborhood associations.

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Some of the outreach that we've done in Minneapolis, for other programs, has included radio, newspaper, digital advertising, and social media advertising as well. And then others, as identified by the community and the Community Needs Assessment.

So we've -- as a Community Action Agency, we are required to conduct Community Needs Assessments on a triannual basis, every three years. So we're very familiar with the process and very comfortable with it. If we're fortunate enough to do the designation, we'll immediately start the process of doing a Community Needs Assessment specifically for the City of Minneapolis.

Engaging -- we have access to tools through the National Community Action Partnership, mapping tools that

can show us the different demographics throughout the city of Minneapolis. We would engage our primary and secondary customers, our clients, our local social service providers, neighborhood associations, our public officials, our board members, our transition team, and engage the community through a number of means. This is how we — this is how we evaluate our progress through what's call Results Oriented Management and Accountability. And we track our clients through a number of data systems; primarily, CAP60.

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Hennepin for this designation? As Mr. Ranieri mentioned, CAPSH already serves nearly 12,000 households in the city of Minneapolis. And the folks that we work with don't always stay in the city of Minneapolis, and they don't always stay in suburban Hennepin County. Minneapolis residents are Hennepin County residents. And what we see is when folks move in and out of the city and in and out of the suburbs, as they tend to do, if they move out of the suburbs, they tend to move into Minneapolis. And if they move out of Minneapolis, they tend to move into the Hennepin County suburbs, is this what this graph is showing, and this graph as well (indicating).

So, again, why CAPSH? Because we don't compete with other organizations, we partner. CAPSH has a long

history, especially for the last 15 years, of not duplicating services. We know that there are a number of great organizations in the city of Minneapolis that are doing work and serving the same population that we are. These are some of the organizations that we either have a presence at or -- and/or are collaborating with on projects that can help our low-income clients. We also have a number of relationships that we're starting to build as well.

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So, again, we serve clients throughout Hennepin County. We have a number of locations that we serve folks at, not only in the suburbs, but also throughout Minneapolis. We want to continue to build on the work that we have already done, we want to build our relationships with other organizations, and really, really want to use our history of helping other organizations by -- we have -- again, we have a long history of working with other nonprofits in the -- that are doing similar work.

We have legal services that help other nonprofits incorporate and get established; we act as a fiscal agent for other organizations that are trying to develop programming for the same clients that we're serving. So we want to really make sure that as we work in Minneapolis that we are coming in not to compete with other

organizations that are doing great work, but to come in and collaborate with them, perhaps support them, and perhaps bring our services to their clients.

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Again, we'll stand for questions. Thank you. My contact information is there. Feel free to contact me at any time. Again, on behalf of CAPSH, I want to thank you all for coming and providing your input on this process. We will absolutely need it going forward.

THE JUDGE: Thank you, Mr. Zemke. All right. Were we going to hear anything on behalf of any other organization? I'm looking over here too (indicating). Nope. Great. Thank you.

Then we're going to come back to you, which was the purpose of convening in the first place. We wanted to make sure that you have this information so that everybody is starting from a similar starting point in terms of what the facts are to do. So now you know that.

And here is what I have in my hand. I have sign-in sheets indicating that numbers up to 18 have been given out in the crowd. So what I'm going to do is I'm going to ask -- I'm going to call you by number, because it's a little dark up here and I can't really read the names very well. So I'll call you by number, if you have your number. I'm going to ask you to come up to the microphone and tell us whatever you want to tell us, ask

1 us whatever questions you want to ask us. 2 So number one is crossed out. That looks like a mistake. So we're starting with number two, which might 3 be J.D. Haas. Am I correct on the name? 5 J.D. HAAS: Yes. Yes, Your Honor. 6 evening. 7 THE JUDGE: Go ahead and spell your name 8 for everyone, please. 9 J.D. HAAS: Yes. My name is J.D. Haas. 10 J-, as in jaguar, D-, as in dog, H-, as in hat, A-, as in 11 apple, A-, as in apple, S-, as in Sam. My address is 1205 12 Thomas Avenue North, in Minneapolis. 13 THE JUDGE: Thank you. 14 I support Suburban J.D. HAAS: 15 Hennepin's application. I am an attorney. I volunteer 16 for Suburban Hennepin, and I want to briefly describe what 17 I do for Suburban Hennepin and what Suburban Hennepin does 18 for me. 19 What I do for Suburban Hennepin is to provide 20 legal services to underrepresented populations, primarily 21 new immigrants in the United States, and I also assist 22 underrepresented groups primarily through the legal clinic 23 at the Urban League, in areas such as housing and criminal 24 expungement.

What Suburban Hennepin does for me is gives me a

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1	platform for which I can provide legal services at no cost
2	for individuals that might be underrepresented in the
3	community, such as recent immigrants or people at Urban
4	League who have issues with housing or who have issues
5	with criminal expungement. And because they provide this
6	platform for me and allow me to volunteer my time, that is
7	why I am supportive of this of their application. Thank
8	you.
9	THE JUDGE: Thank you.
10	We're going to move to number three,
11	which I believe is Ruby Streety. Is Ms. Streety still
12	here? There we go.
13	RUBY STREETY: Hi, my name is Ruby
14	Streety.
15	THE JUDGE: Can you spell your last name
16	for me?
17	RUBY STREETY: S-T-R-E-E-T-Y.
18	THE JUDGE: Perfect. Thank you. Go
19	ahead.
20	RUBY STREETY: First name is Ruby,
21	R-U-B-Y, and I support Community Action Partnership. I am
22	one of their success stories. I was a homeless widow
23	since 2006. I found myself homeless, pillar to post. I
24	wound up in the hospital I have diabetes with
25	several amputations. I'm disabled, and I just couldn't

get on my feet as far as finding secure housing. And Community Action Program, I called on them from Hennepin County Hospital, when I was in the hospital for three days. From there, to Salvation Harbor Lights. After I came out of the hospital, I had nowhere to go, so I went to Salvation Army and stayed there under pressure. They told me if I didn't find a place to stay that I would have to pay them \$37 a day after 30 days.

Well, I contacted Community Action Program

Partnership, and they assisted me in find -- in finding
housing within two and a half to three weeks, and they got
me an apartment in Hopkins, Minnesota; Hopkins Park Plaza

Apartment. And I remember the day that I stuck the key in
the door and thought I was in heaven. I was so happy,
extremely grateful to God. The apartment was beautiful.

Already furnished. That took a lot of pressure off. I
already had the bed, the sofa, the refrigerator, stove,
microwave, carpeting, air conditioning, cable, the color
TV. Of course I wanted to cry. I was so grateful. So
happy.

I met Patricia Longs. She helped me find the apartment. And she was standing there, and she wanted me to take me to the grocery store to get some food. I told her, I don't need no food; I have keys. I have an apartment. I don't need any food. Anyway, I think she

got me out of there in maybe about 15, 20 minutes to go to the store to get some food.

And from that point, I stayed there from

October of 2013 to May of 2015. She told me the forms —

the different programs that they had available where I

could apply for public housing, because that rent was

almost \$1,000 a month. And I applied for an apartment in

St. Louis Park, Hamilton House, and they called me. So

then I was able to go into public housing and pay

30 percent of my income on my rent. And I am very

appreciative. Because not only did the program help me,

but I had a son that I was staying with for a while, and

he lost his apartment. And I found myself pillar to post

again. And the program was also able to help him find

public housing, and now he's very happy and secure.

And I just appreciate -- and God bless Community

Action. I don't know what I would have done. I would be

still homeless without the program. And I want to support

the program, and I would like to volunteer to help the

homeless people. If it wasn't for the program, I would be

under a bridge. I don't know where I would be. Because

it's hard to find housing. Very hard.

And then they gave me the support of helping me to find food shelters, the food programs that will give you food, and the different organizations that will assist you

with your car fares, your medical needs, your legal needs, and everything. And I am here to support them in any way I can, because there is other people coming behind me that needs that same help. And since they helped me now, my life is secure. I have a beautiful public housing apartment. It's like a townhouse. I have a little balcony. I can't believe it. But it's true. But I am so grateful, so grateful for Community Action Program. And it has made me a better person, a more sharing and caring person, where I feel now that I want to help others. And God has truly blessed me and this organization. Thank you.

THE JUDGE: Thank you, Ms. Streety.

All right. Now we're going to hear from number four, who I believe is Shirlie Straub.

SHIRLIE STRAUB: My name is Shirlie Straub. S-H-I-R-L-I-E, S-T-R-A-U-B.

THE JUDGE: Thank you.

SHIRLIE STRAUB: And public housing -- I mean, Community Action has helped me with my light bills, they also helped me with finding a place to stay, with Pat Longs, who I been knowing for years, and other things that I need that they will help me with. And when I call them, I don't have no problem. They solve the problem. They was there. They assist me in anything that I need. Thank

1 you. 2 Thank you. Next on our list THE JUDGE: 3 is number five. And I -- Rudy -- I'm sorry. I have no idea. 5 (The following comments by Rudy Alvarez 6 were given through an interpreter.) 7 RUDY ALVAREZ: Good afternoon to 8 everybody. My name is Rudolph Alvarez. Everybody calls 9 me Rudy. It's much easier. Last name is Alvarez, 10 A-L-V-A-R-E-Z. 11 THE JUDGE: Thank you. 12 RUDY ALVAREZ: I am here representing 13 the Spanish community. I have a lot to say. And if I 14 stood her all night, it would probably take me all night. 15 I want to bring out the main points of (inaudible). 16 education, health, places to go exercising for health. I 17 say this being a diabetic myself. I know because 18 everything I've learned here. Everything I do, it's 19 helped me, and now I help others. Like I've said, these 2.0 are things that I feel the Hispanic community needs. 21 I don't want to take up all of your night, and I 22 appreciate everything. Thank you. 23 THE JUDGE: Thank you. 2.4 All right. Next we have number six --25 UNIDENTIFIED MALE: Pass.

1	THE JUDGE: Pass?
2	UNIDENTIFIED MALE: Pass.
3	THE JUDGE: Okay. Thank you. Number
4	seven, Mel and Sharon. Am I reading that right?
5	MEL THELEN: Yeah.
6	THE JUDGE: All right, Mel. Come on
7	down.
8	MEL THELEN: Hi. Hello?
9	THE JUDGE: Hello. Can I get your first
10	and last name, Mel?
11	MEL THELEN: It's Mel. And my wife's
12	name is Sharon. Mel and Sharon Thelen.
13	THE JUDGE: Thelen?
14	MEL THELEN: Thelen, yeah.
15	THE JUDGE: And how do I spell the last
16	name?
17	MEL THELEN: T-H-E-L-E-N.
18	THE JUDGE: All right. What would you
19	like me to know?
20	MEL THELEN: Yeah, I think we should
21	keep this program make sure it's accessible for people
22	to get to and that. Because me and my wife ride the bike
23	all year round and that. And during and a lot of times
24	we have to sometimes we slip, almost, a few times
25	riding the bike. But, you know, we get around and that.

And I think they should keep the program to help the poor and that, because a lot of people are, you know, going through a hard time and that. A lot of people are poor, you know, and need the more help and that. They should keep the program. They should expand it, and make sure people can get to it, and should help the social workers so they can help get people rides more and that. Because the social workers are working overtime from, you know — like our social worker only spends a couple hours with us and that, and I can barely get everything I need to get done done, you know. So they should expand things more.

And they should have a place for people to go

And they should have a place for people to go

out -- like when you go out to places that sometimes they

smoke by doors, you know, so people won't get sick from

secondhand smoke and that. That would be a good idea.

SHARON THELEN: We think they should shut down the tobacco, liquor, and beer factories and open up Payless ShoeSources and have boots for people to wear on their feet, because a lot of people don't have warm enough boots and clothes for the winter. We think they should --

MEL THELEN: They should have like a -- turn a lot of these tobacco places into bicycle --

(952) 922-1955

SHARON THELEN: Payless ShoeSources.

THE JUDGE: Wait a sec, guys. We need

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you to talk one at a time.

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else?

MEL THELEN: All these tobacco places, they can turn into places and that to help the poor, and bicycle places. Because a lot of people ride bikes and that and don't -- you know, there is a not enough bicycle shops in North Minneapolis and that. It would be a good idea. And they should have -- they should -- programs helped us a lot, too, with food stamps and with energy assistance. And they should expand it more and have the workers -- help the workers so they can -- the social workers have more time to spend with the clients and that, because the social workers don't have enough time to spend with the clients and that.

THE JUDGE: Okay. Is there anything

MEL THELEN: I think that's it. And thank you.

THE JUDGE: Thanks for being here.

SHARON THELEN: I think they should shut down the bad ingredient factories. A lot of people are going to hurt their insides real bad with liquor, beer, and cigarettes, and bad ingredients. And we're going to hurt our insides real bad. My dad hurt his insides real bad for three months, and he died. And that hurts real bad. And people won't want to feel that, so --

THE JUDGE: Thank you. Next we have a number eight, Antonio Smith.

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ANTONIO SMITH: Good evening, Your Honor. My name is Antonio Smith, S-M-I-T-H.

THE JUDGE: Thank you. Go ahead.

ANTONIO SMITH: I am the community
liaison at the City of Brooklyn Park, and I rise in
support of Suburban Hennepin. My job is to ensure that
Brooklyn Park is a thriving community, inspires pride,
where communities exist for all. And as a part of that,
the residents of our community and community organizations
asked me last year to help them find some training with
regards to how to start a nonprofit organization. I came
across this organization, Suburban Hennepin, and they
provided a nonprofit workshop series for six weeks to help
community organizations and residents starting to file for
nonprofits status and also move on to the next step, which
is 501(c)(3). This is work that was done last year.

Also, in Brooklyn Park, the residents, like some of the stories that we've heard tonight, are homeless.

And as a part of the My Brother's Keeper Community

Challenge, we have identified homelessness, and we're working to fight that and to end homelessness in Brooklyn Park, and Suburban Hennepin is an organization within our cohort to help us do that.

1	That's a pretty broad and plain story, until you
2	start to move into some of the details of which some of
3	the organizations who benefited and who are now becoming
4	nonprofit organizations include Beyond the Yellow Ribbon,
5	which is it helps veterans. Another is Quincy's Fresh
6	Beat Playhouse, which works it's for out-of-school time
7	programming for youth, disabled youth. And Kappa Alpha
8	Psi fraternity, which works in their Kappa League program
9	and helps young people.
10	So the story that I'm telling is a little bit
11	different in that Suburban Hennepin has helped the City of
12	Brooklyn Park help its residents and community
13	organizations to form organizations to then help other
14	residents. So thank you for your time.
15	THE JUDGE: Thank you very much.
16	All right. We are now to number nine,
17	which is Patrick Vaughn.
18	THE JUDGE: Good evening.
19	PATRICK VAUGHN: Good evening, Your
20	Honor. Thank you very much.
21	THE JUDGE: How do I spell your last
22	name?
23	PATRICK VAUGHN: My last name is Vaughn,
24	V-A-U-G-H-N.
25	THE JUDGE: Thank you.

1 PATRICK VAUGHN: Thank you very much. 2 CAPSH, Community Action Partnership of Hennepin County, 3 helps me out really well. They provide part of my electric bill. However, I am more or less interested in 4 5 possibly making working with them because I am working 6 towards self-sufficiency. I am involved with an 7 organization, a nonprofit organization, which is called Sons. We hold a meeting right here in this very location, 8 9 in the Central Library, once a month, every first Saturday 10 of the month. 11 THE JUDGE: I'm sorry. I missed the 12 name of the organization. PATRICK VAUGHN: It's called Sons of God 13 14 Ministry. 15 THE JUDGE: Thank you. 16 PATRICK VAUGHN: And what it does is it 17 helps provide discounted, low-rate auto service. And this 18 is the main revenue that generates the money for the 19 ministry. And it's growing. It's very small. And I 2.0 happen to be one of the only persons that's taking care of 21 it. This is like my uniform here I have on now. But it's 22 working really well. And I am very thankful that CAPSH is 23 not an organization that works towards competing. The

good deed that they do needs to expand and needs to spread

out amongst a smaller nonprofit organization, such as

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myself, to help people become very self-sufficient and to 1 2 kind of generate a little revenue on their own. 3 everybody feels happy when they are generated revenue on their own and becoming self-sufficient. 5 Some of the needs of the community that I notice 6 was when the wrongdoing allegedly took place, back 7 possibly about a year and a half ago, and people had to go way out to St. Louis Park, it kind of inconvenienced 8 people a little bit. And so we want to try to help to 10 make that a little bit more convenient for them so that 11 they won't have to necessarily travel so far. 12 decisions that's coming in on their future, to where it's to be located, I wanted to contribute to that also. 13 14 But that's about all I want to say. I don't want 15 to take up too much time. More or less, I am working 16 towards helping become self-sufficient. Thank you very 17 much, Your Honor. 18 THE JUDGE: Thank you. All right. 19 Number ten is, I believe, Dennis English. 2.0 DENNIS ENGLISH: Hello. My name is 21 Dennis English. 22 THE JUDGE: Spell your last name. 23 DENNIS ENGLISH: My last name is exactly 2.4 like the language. 25 THE JUDGE: All right. Go ahead.

DENNIS ENGLISH: I am -- I've kind of designated myself as the poster boy for CAPSH. Actually, I was in a situation where I actually didn't want to live anymore. I didn't get up here to actually talk about that, but I'm just going to give you a brief bit of insight into how I came about on meeting CAPSH.

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I had got into a situation where I didn't really want to live anymore. I actually had really checked out on life. I knew inside that I could do better, I just didn't know how to do it. I was homeless. I didn't really care what happened to me. I actually had strong thoughts of suicide. Strong -- I guess I just didn't have enough guts to go ahead and carry that out.

Anyway, fast forward. I met a young lady named Pat Long, who was really, really one of the most compassionate people that I've ever met. I mean, she didn't even look at me as just a person. She looked at me as someone who needed help. She looked at me as someone who she felt like, in her capacity, could help. And I didn't know she was connected to such a great organization.

So what I'm trying to do here in even speaking is that -- bring down to not just the big organization, but down as an experience. I'm someone who they took from the gutter, gave me a reason to really live, and have

hand-held me along the way. I've actually been to D.C. to speak for Community Action. I actually ended up graduating from school. I'm a currently a sous chef at the Breaking Bread Cafe over in north Minneapolis. I not only want to live, I want to be able to use my life and testimony to help other people live. And I do that through CAPSH. I was a client there. Now I am on the board of directors, helping to guide this ship.

Let me tell you, City of Minneapolis, you could not have made a better designee. Let me give you a couple reasons why. One, I understand that when the situation with Minneapolis or whatever happened -- I'm not trying to even go on that -- CAPSH of Suburban Hennepin, they mobilized within less than three days and started taking care of the people that they needed to take care of as far as where Minneapolis was concerned.

Now, I know for a fact, experience is one of the strongest -- one of the strongest things that goes to shape someone's belief system. So I can say that I've experienced them from being a client, now as one of the drivers of this great machine, that's not only just helping lives, not looking at them as numbers.

Scott Zemke, when he got up there, he really meant that he will hand-hold people. He's the executive director. So these people have come together; they've

united. I actually was glad to see J.D. Haas. He's one of the people that helped me as far as the legal situations where -- and guided me to what I needed to do. Because, like I said, these people, they take time out of their day. They take time to make sure that people not only are looked at as a number, they make sure that they not only just get them to where they need to be, they hand-hold them. And if they can't do what needs to be done, they will get them to another organization that will help them get to the place they need to be.

So, like I've said, I've designated myself as the poster boy for CAPSH. I will do whatever they need me to do. They asked if I could come and maybe speak. I just got off a 12-hour shift. You guys gotta come by Breaking Bread. I just want to plug that. Because I am one of the cooks over there, and I'm doing real well.

But, honestly, the reason that I am here is because I totally believe in this organization. Not from something I heard from somebody, not from somebody who told me something in a book, not from people saying, well, this is a good organization. No, I've experienced them from the bottom. And now I am so glad to be in a position where I can be a part of this machine who's trying to help people give again.

So it's not just an organization that is helping

people with housing, not just an organization that's 1 2 helping people with electric bills, not just an organization that's helping people get clothes. 3 They are an organization that help people live again. Thanks. 5 THE JUDGE: All right. Number 11 is 6 Suzanne Pontinen. 7 SUZANNE PONTINEN: Good evening, Your 8 Honor. My name is Suzanne Pontinen. That's 9 P-O-N-T-I-N-E-N. 10 THE JUDGE: Thank you. 11 SUZANNE PONTINEN: I am here tonight in 12 my capacity as executive director of Volunteer Lawyers 13 Network. We're a private, nonprofit that provides free 14 civil legal services to low-income people in our 15 community. We began partnering with CAPSH in 2010. 16 that time, they helped us to plan which -- a new clinic 17 model which involved delivering legal services in a 18 holistic method. The services were to be delivered at their clinic sites and embedded into their social 19 2.0 services. For us at the time, that was really new and 21 innovative programming. 22 Since that time, they've delivered hundreds of 23 services, legal services, on an annual basis to our joint 24 clients, with a special focus on delivering immigration 25 services, focusing on DACA, Deferred Action for Childhood

1	Arrivals, and naturalization services. During these past
2	five-plus years, they've been a reliable, responsible,
3	helpful, collaborative partner with us. We value the
4	partnership greatly, we value the resources that they
5	offer to us, and we support this designation. Thank you.
6	THE JUDGE: Thank you. All right.
7	Number 12 is Jeff Gessell.
8	JEFF GESSELL: Good evening. My name is
9	Jeff Gessell. It's G-E-S-S-E-L-L.
10	THE JUDGE: I apologize.
11	JEFF GESSELL: Hey, that's better than
12	most people do.
13	THE JUDGE: Hey, it's Pust. You can
14	imagine what I get.
15	JEFF GESSELL: I am here in support of
16	Community Action Partnership for Suburban Hennepin County.
17	I've had the occasion of interacting with the staff at
18	CAPSH for over 14 years in different capacities. And in
19	that time, I have found the staff there to be
20	compassionate, professional, and dedicated. And I would
21	not hesitate to recommend anyone in my family calling on
22	them if they were needing the services of Community
23	Action.
24	I would like to thank them publicly for all things
25	that they've done to promote our community over the last

14 years that I've been with them, and before, that I've worked with them on and off. And I guess I would just say I think that they would make a great partner with the City of Minneapolis, like they have exhibited they can be with the rest of Hennepin County. And that's it.

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THE JUDGE: Thank you. Okay. Number 13 is Gary Holcomb.

GARY HOLCOMB: Hello, Your Honor.

THE JUDGE: Hello.

GARY HOLCOMB: My name is Gary Holcomb.

G-A-R-Y. Holcomb, H-O-L-C-O-M-B, like in boy. The last thing I did before I retired was to go to the MCTC. And I wanted to take some classes in the Internet or to find out about it, so I took web design, in the process of which I attained a \$20,000 guaranteed student loan, which was really difficult to pay back since I wasn't working afterwards.

I retired, and so I'm now living on below-poverty Social Security. And in the years that I've -- since I've retired, I have paid back that \$20,000 with a great deal of difficulty. I became involved with the action agency somewhere in the interim, and they have been paying my energy bills ever since, and that has been a great help.

My second time -- my first time going out to St. Louis Park, to their headquarters, whatever you want

1	to call it, was really difficult. The signage is
2	terrible. I had to walk around the building and guess
3	where it might be. And I finally found it. So that's
4	mainly the comment that I wanted to make. By the way, my
5	age is 73 years old. So I'm doing fairly well.
6	THE JUDGE: I think we're going to say
7	73 years young.
8	GARY HOLCOMB: Thank you.
9	THE JUDGE: Can somebody work on that
10	signage issue?
11	GARY HOLCOMB: So thank you very much
12	action agency and Your Honor, and I hope all goes well.
13	THE JUDGE: Thank you.
14	GARY HOLCOMB: Thank you.
15	THE JUDGE: All right. We next have
16	number 14, Vic Rosenthal.
17	VIC ROSENTHAL: Good evening. My name
18	is Vic Rosenthal. I'm the executive director of Jewish
19	Community Action. It's V-I-C and then R-O-S-E-N-T-H-A-L.
20	THE JUDGE: Thank you. Go ahead.
21	VIC ROSENTHAL: Jewish Community Action
22	is a 20-year-old organization that does organizes the
23	Jewish community in alliance with other groups around
24	social, economic, and racial justice issues. I'm here to
25	speak in favor of Community Action Partnership of Suburban

Hennepin being designated for the City of Minneapolis.

We've worked with Community Action Partnership for several years. Several years ago, during the -- or even maybe four years ago, during the height of the foreclosure crisis, we worked with Community Action Partnership to educate and involve people in the community and provide services to people who were facing foreclosure in Brooklyn Park and in a couple of other communities, specifically to help people who were trying to preserve their home. And they were very, very helpful in that effort, and were a great partner to do that work.

This past year, we worked with Community Action
Partnership around issues of growing poverty in suburban
communities, specifically working with a network of human
service organizations to try to identify issues that cause
people to remain in poverty, and then to work with them to
seek ways for people to find affordable housing. This
network has now come together. It includes upwards of 20
human service organizations that are working with
landlords, elected officials, and others to look at ways
of trying to sustain and increase the supply of affordable
housing in the western suburban communities.

And, again, the staff of the organization have been extremely helpful and very collaborative in pulling various people together from these different groups. And

then more recently, we worked to provide training for over 50 staff at CAPSH around issues of race and diversity, and found their staff to be incredibly interested in figuring out how to be better at doing the kind of outreach that not only is helpful in suburban communities, where the community is changing, but will be extremely helpful in Minneapolis to the diverse communities that are living in Minneapolis.

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As an organization that's done a lot of work both in the suburbs and in Minneapolis with people of color and with people dealing with poverty and various issues, I think the Community Action Partnership is ideal for this work. Thank you.

THE JUDGE: All right. And we're now to number 15, Maria Olivarez.

(The following comments by Maria Olivarez were given through an interpreter.)

MARIA OLIVAREZ: My name is Maria
Olivarez, O-L-I-V-A-R-E-Z. I am here representing my
kids. I am a single mother of three. I am here fighting
for many things for them. I have had a lot of training.
I've seen a volunteer at churches and schools. What I'm
really worried about right now is that a lot of Hispanics,
we do not have the medical assistance we need. I have
been sick for the past three months. And due to that, not

1	having the MA, I have not been able to go to the doctors.
2	I would like to come here to try to find a solution for
3	that so we can get some assistance at the medical clinics.
4	That's it for now. Thank you.
5	THE JUDGE: Thank you. And I'm going to
6	pause here. And, actually, could you translate this for
7	me?
8	THE INTERPRETER: Yeah. Sure.
9	THE JUDGE: It's my understanding that
10	Suburban Hennepin has some case workers available that
11	will be in the room next door, either now or after this
12	meeting. Somebody tell me, is it now or after this
13	meeting?
14	UNIDENTIFIED MALE: It's now.
15	THE JUDGE: Now? There are case workers
16	next door from Suburban Hennepin, and I recommend that if
17	you'd like, you could go talk to them. And they are here
18	specifically for the purpose of dealing with people's
19	needs one, by one.
20	MARIA OLIVAREZ: Thank you very much.
21	THE JUDGE: Thank you. All right.
22	Number 16 is Abdullahi Sheikh. Somebody tell me how well
23	I did with that.
24	ABDULLAHI SHEIKH: My name is Abdullahi
25	Sheikh.

THE JUDGE: Oh, I did pretty well.

ABDULLAHI SHEIKH: Yes, you tried.

I am here to support Community Action, reflecting on two aspects. One is, many years ago, when I was new to the country, spoke very little English, was not able to navigate through the systems, they were able to support me and give me energy assistance. And today, I deal with many clients as an advocate, a community organizer, in one of the areas that is densely populated, called Cedar Riverside. I am a community organizer, and I deal with clients who have been here many years, who are new to this country every day, looking for housing, looking for legal aid, energy assistance.

As early as Monday, I had a couple who are getting SSI, which is not so much, \$700, \$700, \$1,400, paying \$900 something for rent, who are not able to get their bills through with energy assistance.

And many years ago, I'm not too sure what happened, but in Park Avenue and across to Franklin, they used to have an office where we could easily refer clients to. But I don't know what happened now. What I'm saying is many of the clients I deal with are people who do not speak English at all. Very new. Sometimes one of the clients I was speaking to was telling me that it's like, you know, you are thrown -- you are thrown -- when we came

here, it's like you are thrown in the bush and blindfolded, and you don't know where to go. Basically, that's what it is when it comes to new immigrants. You have either to be one of them or work with them to be able to understand and (inaudible) their feelings and really the need they are in.

2.4

I will say any access of services, this bounty of services that is given by Community Action to the people of Hennepin, wherever they are, and close to where I work, will be a great advantage to the entire community and for Minneapolis and Minnesota. And that will be able to help many people. You know, get them off from the poverty.

Many of the clients I'm dealing with are people who are getting less than \$13,000. Sometimes I deal with single mothers. I want to pay from -- pay them from my pocket, but I can't because of ethical reasons. So I deal with a lot of single mothers. I deal with couples who are seniors. And I am really tongue-tied and really stranded.

I would think if these services can be extended to be people of Minneapolis, to all areas, including the area I work, it will really uplift a great burden, not only the work I do, but many like me, who are within the community. Thank you so much.

THE JUDGE: Thank you so much. All right. And number 17 is --

1	UNIDENTIFIED MALE: Pass.
2	THE JUDGE: Pass? Okay. Thank you.
3	And number 18, Marcallina James.
4	MARCALLINA JAMES: Good evening, Your
5	Honor.
6	THE JUDGE: Good evening.
7	MARCALLINA JAMES: My name is Marcallina
8	James. That's spelled M-A-R-C-A-L-L-I-N-A. James,
9	J-A-M-E-S. I am here in support of the proposed
10	designation for CAPSH to be in Minneapolis. I am a U.S.
11	Navy Desert Storm war veteran.
12	THE JUDGE: Okay. We're going to stop
13	now. Thank you for your service.
14	MARCALLINA JAMES: I've had the very
15	good fortune of being familiar with the services of CAPSH,
16	both personally and professionally. Right now, I work at
17	Minneapolis Community and Technical College as an advisor
18	for the Veterans Upward Bound program, and I have CAPSH to
19	thank for this. I was very fortunate to be referred to
20	Tommy Johnson.
21	In order to be able to get that job, which I
22	dreamed about for many years, I had to supply proof of my
23	bachelor degree. Just prior to meeting Tommy, I had
24	gotten my bachelor degree. But the college would not
25	release my transcript because I owed them some money in

tuition. As well, prior to that, I -- it took me 25 years after serving in the military to get my bachelor degree. So I made a decision to leave my full-time employment and finish up the last four credits of college, which I had put off for 12 years prior. With that, however, with unemployment, I was at risk of losing my home. I pretty much went for broke and said, I'm going to pay for college. I am going to get it done.

So when I had the opportunity to come into contact with Mr. Johnson, at CAPSH, he assisted me in getting the renter's assistance I needed so -- because I paid everything for tuition. So I was able to keep my home. I'm also the mother of five children, adult children. So I was able to stay in my home, I was able to go to the job interview, I was able to supply the documentation that I needed. Because from what the college said, I pretty much had the job. But the only thing pending was that piece of paper, that bachelor degree.

So getting the assistance from CAPSH to, you know, pay my rent and be able to designate other funding elsewhere to get that degree, to get the job, to now serve veterans, which is my passion, I have them to thank for that.

Lastly, as a result of my being an advisor for veterans at the college, I have an opportunity to work

with many homeless veterans, and here in Minneapolis. 1 2 you know, if I didn't say so before, I am very much in 3 support of CAPSH being able to serve Minneapolis residents. Because many of the veterans that I work with 5 reside in Minneapolis, and they are in dire need of the 6 services that Community Action provides. So thank you. 7 THE JUDGE: Thank you. Okay. We now have a one more, I believe, number 19, Carmen Ford. 8 9 CARMEN FORD: Good evening, Your Honor. 10 Good evening, everyone. My name is Carmen Ford. 11 C-A-R-M-E-N; last name Ford, F-O-R-D -- and I work for the 12 Hennepin County Sheriff's Office. I work with the Latino 13 and American Indian communities, and I am part of the 14 Community Engagement Team. And we serve -- we work with 15 the African American, Asian, and Somali community. 16 We do outreach every day. And I support Community 17 Action because I heard amazing stories. But what I knew 18 -- now out there I hear the stories -- is that I thought 19 -- I didn't know a lot about Community Action. And I 20 thought that they only helped pay the electric bills. 21 -- I'm sorry. But now I know that a lot of -- they help a 22 lot of Latinos, and I know that a lot of my Latino 23 community, they are -- well, their immigration status is 24 not very good. But they still help them, I know. 25 And I been working in Richfield a lot. I work in

the 45 cities that are part of Hennepin County. And I go a lot to this organization in Richfield that is called Mira, M-I-R-A. And that -- Maribel Escobar (phonetic), she is the one that -- she invited me to be here in this hearing. And also I know Maria Sanchez. She works for Community Action. And knowing those people is that I've been learning a lot. And being in the community, in those two communities, I know what they need. And now I can just say, you know what, you need a lawyer? You can go to Community Action. With the American Indian, you are homeless? You can go to Community Action. I work a lot at Little Earth. I go there not every day, but once a week. So I support Community Action.

And thank you. Thank you so much for being multicultural, because I like that. And I know that the Latinos and the American Indian, all the communities, all the minorities, we can do a big difference here. So thank you. Thank you Community -- thank you to all the staff. Thank you to the director. And like I said, I support Community Action with all my heart. And thank you. Thank you, Your Honor.

THE JUDGE: Thank you. Is there anyone else in the audience who would like to speak? I see one person. And you can certainly do that. Gene, do you want to come and get this from me?

SILVIA GARCIA: Good evening, Your

Honor. My name is Silvia Garcia. First name is

S-I-L-V-I-A; last name is Garcia, G-A-R-C-I-A. I wasn't

planning on speaking today, but after hearing all the

stories, I volunteered. I was one of the first volunteers

for CAPSH, for the legal clinics. I am paralegal, and I

am pursuing my bachelor's to go on to law school.

And so I wanted to support them fully, because they gave me the platform to help people in the community that don't have the money and the resources to pay for a private attorney. And I think that if they are designated with Minneapolis residents, I think they would -- their services would reach more people, especially having a huge population of minorities in Minneapolis that they could service, especially now, with all that's going on with immigration. I know that that service, the legal clinic, is going to be very helpful. And if it expands, it would give more opportunities for people like me, such as myself, to volunteer the time and help other communities. Thank you.

THE JUDGE: Thank you. All right. And we have one more, and it is Said Ahmed. I can't see the last letter. Ahmed? It might be Ahmen.

24 SAID AHMED: My name is Said Ahmed.

S-A-I-D, last name A-H-M-E-D.

2.0

1 THE JUDGE: Great. Thank you. 2 It's my pleasure to come SAID AHMED: 3 here for this hearing. I used to be a member of board of 4 Community Action for seven years, and I can't imagine the 5 job that they have done for the poor people. For me, I'm 6 a network engineer. When I came to the United States 7 15 years ago --THE JUDGE: Sir, I'm sorry. Can you 9 push the mic up a little bit more. 10 SAID AHMED: I came 15 years ago, and I 11 go college here. So having four kids, starting for my 12 life. So they help me a lot to buy a house. You know, 13 they have a (inaudible) Community Action which they give 14 training. So I bought a house in Minnetonka. 15 seven years, I have seen how they -- their Community 16 Action works. You know, so I get a lot of knowledge. 17 Even now, I do volunteering to help them. So I am 18 supporting them for all my heart. Thank you. 19 THE JUDGE: Thank you. All right. 20 is 7:34. And here is what we're going to do, unless I get 21 some high signs from somebody, telling me this is not what 22 we're going to do. And generally, I'm the judge; I should 23 get to say. 2.4 First of all, I want to thank each and every one 25 of you for coming out. I want to thank every one of you

who stood up to the microphone and shared with your neighbors throughout this community what it is you think, what it is you experience, and what your opinion is with regard to the City's potential action here. We, as a community, are only as strong as our active engaged citizens make us. And I would put you all in that boat. So democracy is better for the fact that you were all here, and I thank you for that.

Now, I am going to end this -- your time here.

But the people from Suburban Hennepin are going to stay,
and the people from the City of Minneapolis are going to
stay. So if you'd like to talk with them, you can do
that. We're going to stay until 8:00, in case anybody out
in the public decided that they wanted to come late. But
you don't need to all stay because you've already given me
what your thoughts are.

So with that, I am going to excuse you, if you'd like to leave. And I certainly would ask you to speak with any of the people representing the organizations personally, if you'd like to.

Again, on behalf of the City of Minneapolis, on behalf of Suburban Hennepin, and on behalf of the State of Minnesota, thank you so much.

(Proceedings concluded at 7:36 p.m.)

COUNTY OF HENNEPIN))SS: STATE OF MINNESOTA) COURT REPORTER'S CERTIFICATE I, Michelle R. Clifton, do hereby certify that the above and foregoing transcript, consisting of the preceding 61 pages, is a correct transcript of my stenograph notes, and is a full, true, and complete transcript of the proceeding to the best of my ability. Dated this 5th day of February, 2016. Michelle R. Clifton Court Reporter Kirby Kennedy & Associates